

# GUIDELINES FOR QS GLOBAL ACADEMIC AND EMPLOYER SURVEY

The QS Global Academic and Employer Surveys inform the <u>academic and employer reputation</u> metrics that are used in the QS Rankings as an indicator.

For this purpose, QS invites academics and employers from across the globe to participate and share their opinion through these surveys.

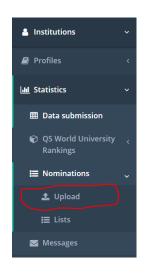
Each year, QS requires universities to invite academics and employers to participate in our reputation surveys. The procedure of participation is outlined on our support website, <u>here</u>.

The consent email templates for sign-up invitations and for supplying contact information via contact lists can be found <u>here</u>.

## 1. Contact List:

For a university to submit their contact lists to QS, the following steps must be followed:

- 1.1. Download the contact list template in CSV format from here.
- 1.2. After seeking consent from their contacts, the contact details must be filled in the template as per the instructions given in
- 1.3. Contact lists must then be saved in CSV UTF-8 format for safe uploading to Hub.
- 1.4. Log in to Hub by entering your login credentials at QS Hub 2.0 Log In
- 1.5. Go to Institutions  $\rightarrow$  Statistics  $\rightarrow$  Contacts  $\rightarrow$  Upload



1.6. Select Academic/Employer from the drop-down menu. You can download the template and instructions for upload from the buttons as shown in the screenshot below.

| Select document type | Academic                | ~                   | 🏝 Upload         | Download template       | Download instruction |
|----------------------|-------------------------|---------------------|------------------|-------------------------|----------------------|
| Maximum size 10MB    |                         |                     |                  |                         |                      |
|                      | I confirm that I have t | he consent of those | contacts to shar | e their information wit | n QS.                |
|                      |                         |                     |                  |                         |                      |

1.7. Click on upload to browse to the file that must be uploaded as the contact list. Check the box for consent and then proceed to save your submission.

# 2. Instructions to fill Contact List:

For each of the contacts filled in the contact list, the columns are to be filled as per the following specifications:

#### 2.1. Source

Source of a contact would be the institution that is submitting the nomination list to QS. The name of your institution must be written in its official formats with no acronyms or abbreviations.

#### 2.2. Title

This is the formal salutation the contact prefers to use with their name.

## 2.3. First and Last Name

The first and last name are to be entered in separate boxes in proper text format and with no spaces at the end or beginning.

# 2.4. Job Title

For the function of uniformity, QS employs a list of designations for both academic and employers. It is requested that you fill the contact's designation within these roles. However, if a contact does not fall under the given categories, feel free to use "others" and proceed to mention the role in brackets. E.g., Others (xyz)

#### 2.4.1.-

| Academic Designations |                                       |
|-----------------------|---------------------------------------|
| i.                    | President/Vice-Chancellor             |
| ii.                   | Vice-President/Deputy Vice-Chancellor |
| iii.                  | Senior Administrator                  |
| iv.                   | Head of Department                    |
| v.                    | Professor/Associate Professor         |
| vi.                   | Assistant Professor                   |
| vii.                  | Senior Lecturer                       |
| viii.                 | Lecturer                              |
| ix.                   | Research Specialist                   |
| х.                    | Administrator/Functional Manager      |
| xi.                   | Research Assistant                    |
| xii.                  | Teaching Assistant                    |
| xiii.                 | Admissions Officer                    |
| xiv.                  | Librarian/Library Assistant           |
| xv.                   | Other                                 |

#### 2.4.2. -

| Employer Designations |                                    |
|-----------------------|------------------------------------|
| i.                    | CEO/President/Managing Director    |
| ii.                   | COO/CFO/CTO/CIO/CMO                |
| iii.                  | Director/Partner/Vice President    |
| iv.                   | Senior Human Resources/Recruitment |
| v.                    | Other Human Resources/Recruitment  |
| vi.                   | Manager/Executive                  |
| vii.                  | Consultant/Advisor                 |
| viii.                 | Coordinator/Officer                |
| ix.                   | Analyst/Specialist                 |
| х.                    | Assistant/Administrator            |
| xi.                   | Other                              |

## 2.5. Department / Industry

As the departments (academic) and their names vary from institution to institution, it is requested that name of the department of any contact be mentioned in full form.

For employers, QS uses a set list of industries that most organizations fall under. Please find the list below,

| List of Industries |                                 |  |
|--------------------|---------------------------------|--|
| i.                 | Agriculture/Fishing/Forestry    |  |
| ii.                | Construction/Real Estate        |  |
| iii.               | Consulting/Professional Service |  |
| iv.                | Consumer Goods                  |  |
| v.                 | Defence/Security/Rescue         |  |
| vi.                | Education                       |  |
| vii.               | Engineering                     |  |
| viii.              | Entertainment/Leisure           |  |
| ix.                | Finance/Banking                 |  |
| х.                 | Government/Public Sector        |  |
| xi.                | Health/Medical                  |  |
| xii.               | Hospitality/Travel/Tourism      |  |
| xiii.              | HR/Recruitment/Training         |  |
| xiv.               | Law                             |  |
| xv.                | Logistics/Transportation        |  |
| xvi.               | Manufacturing                   |  |
| xvii.              | Media/Advertising               |  |
| xviii.             | Metals/Mining                   |  |
| xix.               | Non-profit/Charity              |  |
| xx.                | Oil & Gas                       |  |
| xxi.               | Pharma/Biotech                  |  |
| xxii.              | R&D/Science                     |  |
| xxiii.             | Renewable Energy                |  |
| xxiv.              | Retail/Wholesale                |  |
| xxv.               | Technology                      |  |
| xxvi.              | Telecoms                        |  |
| xxvii.             | Utilities                       |  |
| xxviii.            | Other                           |  |

If your organization happens to fall into an industry that does not belong to the given list, please use the "other" option and specify the industry in brackets ().

## 2.6. Institution / Company Name

Institution (for academics) and company name (for employers) is that of the contact person whose details are being shared. Please make sure these are written in the same format as in an official document.

# 2.7. Country or Territory

QS uses a list of countries/territories to classify institutions. Therefore, it is imperative that the contact details filled in specify the same regional distribution. Thus, it is requested that when filling in the country or territory, please refrain from using street, city, or state address.

Please check below for the list of locations that show on the QS Academic and Employer surveys,

| Afghanistan              | Cyprus                 | Kuwait                     | Rwanda                                     |
|--------------------------|------------------------|----------------------------|--|
| Albania                  | Czech Republic         | Kyrgyzstan                 | Saint Barthelemy                           |
| Algeria                  | Democratic Republic of | Laos                       | Saint Barthelenny<br>Saint Kitts and Nevis |
| Andorra                  | the Congo              | Latvia                     | Saint Lucia                                |
| Angola                   | Denmark                | Lebanon                    | Saint Vincent and the                      |
| Anguilla                 | Djibouti               | Liberia                    | Grenadines                                 |
| -                        | Dominica               |                            |  |
| Antarctica               |                        | Libya                      | Samoa<br>Saudi Arabia                      |
| Antigua and Barbuda      | Dominican Republic     | Liechtenstein<br>Lithuania | Saudi Arabia                               |
| Argentina                | Ecuador                |                            | Senegal<br>Serbia                          |
| Armenia                  | Egypt                  | Luxembourg<br>Macau SAR    |  |
| Aruba                    | El Salvador            |                            | Sierra Leone                               |
| Australia                | Equatorial Guinea      | Macedonia                  | Singapore                                  |
| Austria                  | Estonia                | Madagascar                 | Slovakia                                   |
| Azerbaijan               | Eswatini               | Malawi                     | Slovenia                                   |
| Bahamas                  | Ethiopia               | Malaysia                   | Somalia                                    |
| Bahrain                  | Fiji                   | Maldives                   | South Africa                               |
| Bangladesh               | Finland                | Malta                      | South Korea                                |
| Barbados                 | France                 | Mauritius                  | South Sudan                                |
| Belarus                  | French Guiana          | Mayotte                    | Spain                                      |
| Belgium                  | French Polynesia       | Mexico                     | Sri Lanka                                  |
| Belize                   | Gabon                  | Moldova                    | Sudan                                      |
| Benin                    | Georgia                | Monaco                     | Sweden                                     |
| Bhutan                   | Germany                | Mongolia                   | Switzerland                                |
| Bolivia                  | Ghana                  | Montenegro                 | Syria                                      |
| Bosnia and Herzegovina   | Gibraltar              | Morocco                    | Taiwan SAR                                 |
| Botswana                 | Greece                 | Mozambique                 | Tajikistan                                 |
| Brazil                   | Greenland              | Myanmar                    | Tanzania                                   |
| British Indian Ocean     | Grenada                | Namibia                    | Thailand                                   |
| Territory                | Guatemala              | Nepal                      | Timor - Leste                              |
| Brunei Darussalam        | Guernsey               | Netherlands                | Tonga                                      |
| Bulgaria                 | Guinea                 | Netherlands Antilles       | Trinidad and Tobago                        |
| Burkina Faso             | Guyana                 | New Zealand                | Tunisia                                    |
| Burundi                  | Haiti                  | Nicaragua                  | Turkey                                     |
| Cambodia                 | Honduras               | Niger                      | Turkmenistan                               |
| Cameroon                 | Hong Kong SAR          | Nigeria                    | Turks and Caicos Islands                   |
| Canada                   | Hungary                | North Korea                | Uganda                                     |
| Cape Verde               | Iceland                | Norway                     | Ukraine                                    |
| Cayman Islands           | India                  | Oman                       | United Arab Emirates                       |
| Central African Republic | Indonesia              | Pakistan                   | United Kingdom                             |
| Chad                     | Iran                   | Palestine (State of)       | United States                              |
| Chile                    | Iraq                   | Panama                     | Uruguay                                    |
| China Mainland           | Ireland                | Papua New Guinea           | Uzbekistan                                 |
| Colombia                 | Israel                 | Paraguay                   | Venezuela                                  |
| Comoros                  | Italy                  | Peru                       | Vietnam                                    |
| Costa Rica               | Ivory Coast            | Philippines                | Virgin Islands [British]                   |
| Crimea                   | Jamaica                | Poland                     | Yemen                                      |
| Croatia                  | Japan                  | Portugal                   | Zambia                                     |
| Cuba                     | Jordan                 | Puerto Rico                | Zimbabwe                                   |
| Curaçao                  | Kazakhstan             | Qatar                      | Other                                      |
| ,                        | Kenya                  | Romania                    |  |
|                          | Kosovo                 | Russia                     |  |
|                          | Kosovo                 | Russia                     |  |

## 2.8. Email

It is suggested that professional/official email addresses are submitted for both academics and employers. Please note the following for submission of email address:

- i. Try to not use generic or team email addresses such as <u>team@xyz.com</u>, admissions@xyz.com, or <u>info@xyz.com</u>.
- ii. Please note that email field contains only one email per cell. In case there are 2 emails in one cell, please duplicate the whole raw and enter the second (third etc.) email into the appropriate cell.
- iii. Please note that two or more people submitting the same email address will only receive the survey invitation once. Thus, it is important to use distinct IDs.
- iv. Please make sure that email cell does not contain the following characters: [] { } ( ) ; : , <> '  $\# \sim = + !$
- v. Please check that email addresses do not contain spaces before, after or in between the ID itself.

# 2.9. Subject (Academics only)

For the function of uniformity, QS employs a list of subjects for academic contacts.

It is requested that you fill in the academic contact's subjects within the provided list. However, if a contact does not fall under the given categories, feel free to use "others" and proceed to mention the subject in brackets.

E.g., Others (xyz)

|        | List of subjects                         |
|--------|--|
| i.     | Accounting & Finance                     |
| ii.    | Agriculture & Forestry                   |
| iii.   | Anatomy & Physiology                     |
| iv.    | Anthropology                             |
| v.     | Archaeology                              |
| vi.    | Architecture & Built Environment         |
| vii.   | Art & Design                             |
| viii.  | Astronomy                                |
| ix.    | Biological Sciences                      |
| х.     | Business & Management Studies            |
| xi.    | Chemistry                                |
| xii.   | Classics & Ancient History               |
| xiii.  | Communication & Media Studies            |
| xiv.   | Computer Science                         |
| xv.    | Cultural Studies                         |
| xvi.   | Dentistry                                |
| xvii.  | Development Studies                      |
| xviii. | Drama; Dance & Performing Arts           |
| xix.   | Earth Sciences                           |
| xx.    | Economics & Econometrics                 |
| xxi.   | Education                                |
| xxii.  | Engineering - Aeronautical & Aerospace   |
| xxiii. | Engineering - Chemical                   |
| xxiv.  | Engineering - Civil & Structural         |
| xxv.   | Engineering - Electrical & Electronic    |
| xxvi.  | Engineering - Mechanical & Manufacturing |
| xxvii. | Engineering - Mineral & Mining           |
| xviii. | Engineering - Other                      |
| xxix.  | English Language & Literature            |
| XXX.   | Environmental Sciences                   |
| xxxi.  | European Studies                         |

| xxxii.  | Geography                              |
|---------|--|
| xxiii.  | History                                |
| xxiv.   | History of: Art; Architecture; Design  |
| xxxv.   | Hospitality & Leisure Management       |
| xxvi.   | Law                                    |
| xxvii.  | Library & Information Management       |
| xviii.  | Linguistics                            |
| cxxix.  | Marine Sciences                        |
| xl.     | Marketing                              |
| xli.    | Materials Science                      |
| xlii.   | Mathematics                            |
| xliii.  | Medicine                               |
| xliv.   | Modern Languages                       |
| xlv.    | Music                                  |
| xlvi.   | Nursing                                |
| xlvii.  | Pharmacology                           |
| xlviii. | Pharmacy                               |
| xlix.   | Philosophy                             |
| Ι.      | Physics                                |
| li.     | Politics & International Studies       |
| lii.    | Psychology                             |
| liii.   | Social Policy & Administration         |
| liv.    | Social Work                            |
| lv.     | Sociology                              |
| lvi.    | Sports-related Subjects                |
| lvii.   | Statistics & Operational Research      |
| lviii.  | Theology; Divinity & Religious Studies |
| lix.    | Veterinary Science                     |
| lx.     | Other                                  |

# 2.10. Phone (Optional)

Submitting phone numbers of the academic or employer contact is optional and can be opted out of in case of privacy concerns. However, please use the international code of the location when sharing a phone number.

# 3. Survey Invitation:

QS sends out invitations for participation in the Academic and Employer reputation surveys from the month of February to March. Each contact receives a maximum of three emails (one invitation and two reminders). These emails are sent by <u>rankings@qs.com</u>

Following steps can be taken to be certain that the emails are received in your inbox:

- i. Add <u>rankings@qs.com</u> to your safe sender or whitelist to ensure that the emails do not bounce or get sent to your spam/junk folder.
- ii. In case where the email address is connected to a central server, please ensure through your IT support that the email ID has been whitelisted and does not get blocked by your organization.
- iii. During the survey invitation time period (February-March), please check your spam/junk folder on a weekly basis to ensure that the invitations have not been missed out.